## Aspiration Respect Endeavour

Alderton Hill, Loughton, Essex IG10 3JA

t: 020 8508 1173 e: office@rodingvalley.net www.rodingvalley.net

Headteacher: Mrs S Jenner Chief Executive Officer: Mr P Banks



11th May 2022

Dear Parent/Carer

We will be implementing a new Cashless Catering Till System during the week commencing 23<sup>rd</sup> May 2022. This will replace our existing system and continue to use pin code or biometrics

You will continue to use your ParentPay account to credit your child's lunch account, so do not need to do anything except ensure they have sufficient funds on their account.

Unfortunately, the new system does not allow a 'lend' facility so your child will not be able to get food in school, if they do not have credit on their lunch account. Please understand we will not be able to make any allowances on this, so please make sure your son/daughter either has enough money on their account or brings the food and drinks they need throughout the day to school with them.

You can easily check your son/daughter's account by logging into ParentPay.

If your child is in receipt of free school meals, their account will continue to be credited in the same way so they can have a snack at breaktime and a meal at lunchtime. If you believe your Child is entitled to Free School Meals, you can check your eligibility here: <a href="https://pps.lgfl.org.uk/">https://pps.lgfl.org.uk/</a>

If you are experiencing any financial difficulties and your Child is in Sixth Form, you may be able to apply for a Bursary to help with these costs. For more information, please contact Mrs Sellears or the Sixth Form Office.

If you are having any difficulties using ParentPay, please contact the **finance team at finance@rodingvalley.net**, and they will be able to help you.

Yours faithfully

Ms S Dyer Deputy Headteacher Mrs S Jenner Headteacher























