

Hi parents. Please take a look at this FAQ document to help you support our remote learning provision

FAQs:

1. My son/ daughter has misplaced their school email address or password-

Please email plarkin@rodingvalley.net. A password reset will be sent directly to you.

2. My son/daughter doesn't know how to use Google Classroom-

Don't worry! Please take a look at our helpguide below:

<https://rodingvalley.net/wp-content/uploads/2020/04/The-Student%E2%80%99s-Quick-Guide-to-using-Google-Classroom.pdf>

If your son/daughter is having trouble with submitting work, watch this video:

https://www.youtube.com/watch?v=VBGpEQKbP-s&list=PLb_DqON3d9qM9M0qWofuhTKSE5xSexbuY

3. My son/daughter cannot find links to their live lessons-

They need to first of all check their Google calendar. If they're using an iPad or iPhone, then they will need to download Google Calendar as an app. Once they're on their Google Calendar, they will see their live lessons for the day. They then click on the lesson and then click join. If they cannot see anything in their calendar, please email your son/daughters classroom teacher. They can send the link directly if needed,

This video may also help: https://www.youtube.com/watch?v=ptTQeBG8a_U&t=4s

4. My son/daughter doesn't know how to submit their work to Google Classroom-

Tell them to watch this video:

https://www.youtube.com/watch?v=VBGpEQKbP-s&list=PLb_DqON3d9qM9M0qWofuhTKSE5xSexbuY (step by step guidance)

5. My son/daughter hasn't had any feedback on their school work-

Please note, that not every piece of work that is submitted via Google Classroom is in need of feedback. Feedback can be provided in an array of different ways- verbal feedback via live lessons, whole class feedback, use of a Google form etc. If you feel, after this explanation, that your son/daughter still hasn't received sufficient feedback, then please get in touch with the subject teachers in question by dropping them an email and asking to

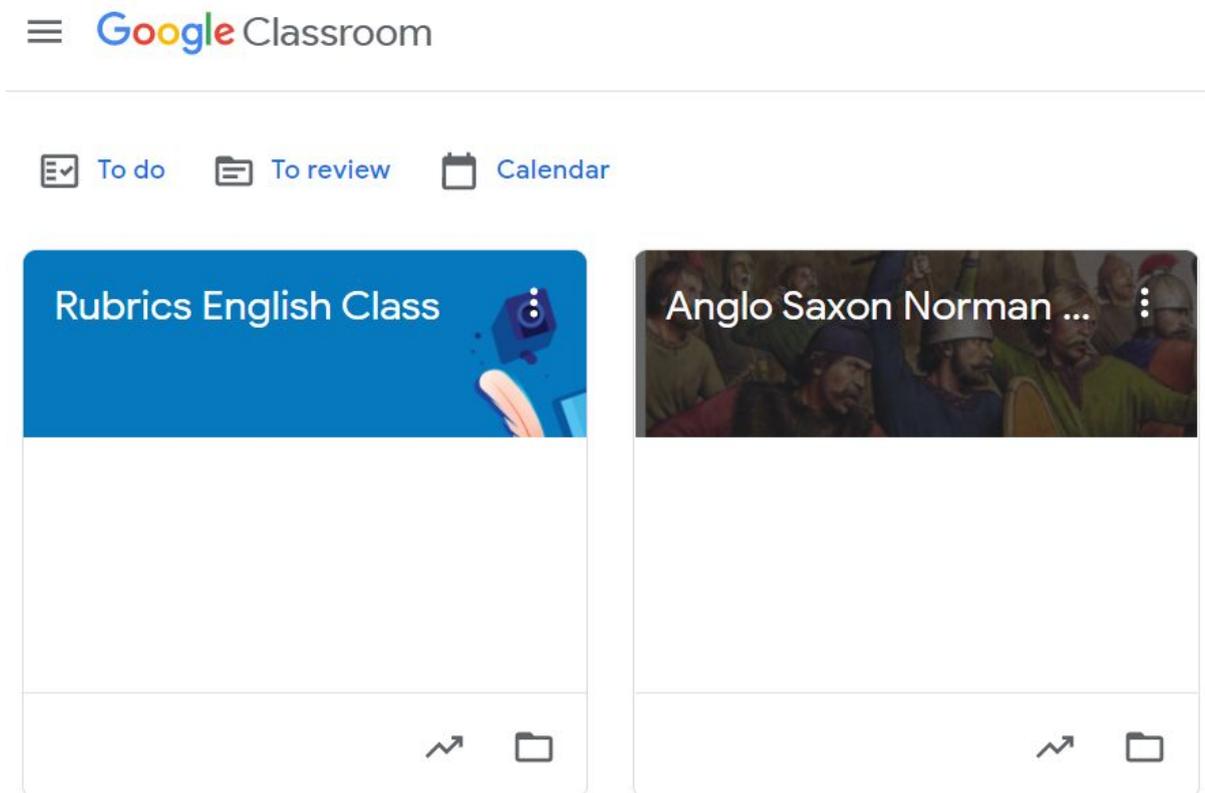
provide some feedback to that student. They may also direct you to feedback that has been given, but potentially missed.

6. My son/daughter is really struggling to manage their time.

Try to stick to the [timetable](#) provided as much as possible. The timetable is made up of live lessons with some self-directed time factored in. If a student sticks to this time, then they should be able to complete all of the work set.

If your son/daughter is really struggling, advise them to get onto the live lessons as a priority and then try to build up to the self-directed time. Students should also make use of the 'To Do' list in Google classroom. They just click on 'To Do' on their home screen. This will prioritise their assignments by due date to help with organisation.

To do list:



7. My son/daughter won't get out of bed/can't sleep

Try to keep to normal school routines of bedtimes, wake up calls, breakfast and school hours with appropriate breaks. Encourage late afternoon activities to avoid the child afternoon napping which will make sleep at bedtime more difficult.